State of Arizona House of Representatives Forty-sixth Legislature First Regular Session 2003

CHAPTER 139

HOUSE BILL 2074

AN ACT

AMENDING SECTIONS 32-1104, 32-1124. 32-1132. 32-1134, 32-1134.01 AND 32-1155, ARIZONA REVISED STATUTES; RELATING TO THE REGISTRAR OF CONTRACTORS.

(TEXT OF BILL BEGINS ON NEXT PAGE)

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Be it enacted by the Legislature of the State of Arizona:

Section 1. Section 32-1104, Arizona Revised Statutes, is amended to read:

32-1104. Powers and duties

- A. The registrar, in addition to other duties and rights provided for in this chapter, shall:
- 1. Maintain an office in Phoenix and in such other cities and towns in the state as the registrar deems advisable and necessary.
- 2. Maintain a complete indexed record of all applications and licenses issued, renewed, terminated, cancelled, revoked or suspended under this chapter, including timely notation of any judicial disposition on appeal, for a period of not less than seven years.
- 3. Furnish a certified copy of any license issued or an affidavit that no license exists or that a license has been cancelled or suspended including information as to the status on appeal of such cancellation or suspension, upon receipt of the prescribed fee, and such certified copy shall be received in all courts and elsewhere as prima facie evidence of the facts stated therein. He THE REGISTRAR shall also furnish certified copies of license bonds or cash deposit certificates upon receipt of the prescribed fee. Fees charged pursuant to this paragraph shall be at a rate of ten dollars per hour, except that the minimum fee charged pursuant to this paragraph shall be ten dollars.
- 4. Employ such deputies, administrative law judges, investigators and assistants and procure such equipment and records as are necessary to enforce the provisions of this chapter. With respect to the enforcement of the provisions of section 32-1164, the registrar or his THE REGISTRAR'S investigators are vested with the authority to issue a citation to any violators of this chapter in accordance with the provisions of section 13-3903. When the registrar or his THE REGISTRAR'S investigators conduct investigations they are authorized to receive criminal history record information from the department of public safety and other law enforcement agencies.
- 5. Make rules he THE REGISTRAR deems necessary to effectually carry out the provisions and intent of this chapter. Such rules shall include the adoption of minimum standards for good and workmanlike construction. In the adoption of such rules of minimum standards, the registrar shall be guided by established usage and procedure as found in the construction business in this state. If the rules of minimum standards adopted by the registrar are in any manner inconsistent with a building or other code of the state, a county, city or other political subdivision or local authority of the state, compliance with such code shall constitute good and workmanlike construction for the purposes of this chapter.

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- 6. Apply the following to proposed rule changes:
- (a) The registrar of contractors shall, at the time he THE REGISTRAR files notice of proposed rule change with the secretary of state in compliance with title 41, chapter 6, mail to each trade association which THAT qualifies in accordance with subdivision (b) of this paragraph, and any other individual holding a bona fide contractor's license who qualifies in accordance with subdivision (b) of this paragraph, a copy of the notice of proposed rule change.
- (b) Every trade association in this state allied with the contracting business which THAT files a written request that a notice be mailed to it and shows that the association has an interest in the rules of the registrar of contractors shall receive a copy thereof, as set forth in subdivision (a) of this paragraph. Such filing of a request shall be made each EVERY two years during the month of January, and it shall contain information as to the nature of the association and its mailing address. Any duly licensed contractor who files a written request shall receive a copy of the proposed rule changes in accordance with this paragraph. Each such request shall be made every two years during the month of January.
- 7. Prepare and furnish decals and business management books when deemed advisable by the registrar. A reasonable fee may be charged for such decals and business management books.
- B. THE REGISTRAR MAY DEVELOP AND INSTITUTE PROGRAMS TO DO BOTH OF THE FOLLOWING:
- 1. EDUCATE THE PUBLIC AND CONTRACTORS LICENSED PURSUANT TO THIS CHAPTER REGARDING STATUTES, RULES, POLICIES AND OPERATIONS OF THE AGENCY.
- 2. ASSIST IN THE RESOLUTION OF DISPUTES BEFORE A REPORTABLE WRITTEN COMPLAINT IS FILED.
- 8. C. The registrar may adopt rules for the posting of names of applicants and personnel of applicants for contractors' licenses and furnish copies of such posting lists upon written request. The name and address of the applicant, together with the names and addresses and official capacity of all persons associated with the applicant who have signed the application, shall be publicly posted in the place and manner to be prescribed by the registrar for a period of not less than twenty days, except as otherwise provided in this subsection, commencing on the day designated by the registrar of contractors. The registrar may waive a part of the posting period when the records reflect that the applicant or qualifying party has previously undergone the twenty day posting for a previous license. A reasonable charge of not to exceed two dollars per month may be made for compilation, printing and postage for such posting lists.
 - Sec. 2. Section 32-1124, Arizona Revised Statutes, is amended to read: 32-1124. Issuance and display of license; suspension
- A. Upon receipt by the registrar of the fee required by this chapter and an application furnishing complete information as required by the registrar the registrar shall notify the applicant within sixty days from

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the date of the filing of a complete application of the action taken on the application, and if the registrar determines that the applicant is qualified to hold a license in accordance with the provisions of this chapter, the registrar shall issue a license to the applicant permitting the applicant to engage in business as a contractor under the terms of this chapter.

- B. Licenses issued under this chapter and any renewals shall be signed by the registrar or the registrar's designated representative and by the licensee. The license shall be nontransferable, and satisfactory evidence of possession shall be exhibited by the licensee upon demand. The license number appearing on any licenses held by the licensee shall be preceded by the acronym "ROC" and shall be posted in a conspicuous place on premises where any work is being performed, shall be placed on all written bids submitted by the licensee and shall be placed on all advertising, to an forms, tending institution forms, letterheads and other documents used by the licensee in the conduct of business regulated by this chapter. A violation of the provisions of this subsection relating to posting and placement of license numbers shall be, at the discretion of the registrar, grounds for disciplinary action pursuant to section 32-1154, subsection A, paragraph 13, but not grounds for preventing the award of a contract, voiding an awarded contract, or any other claim or defense against the licensee.
- C. If an application for a license is denied for any reason provided in this chapter, the application fee paid by the applicant shall be forfeited and deposited pursuant to section 32-1107. A reapplication for a license shall be accompanied by the fee fixed by this chapter.
- D. On issuance or renewal of a license, the registrar, at the request of a licensee, shall issue a single license certificate showing all contracting licenses held by the licensee which are currently in good standing and their dates of expiration.
- E. The registrar may establish procedures to allow a licensee to establish a common expiration or renewal date for all licenses issued to the licensee and may provide for proration of license fees for that purpose.
- F. The registrar shall suspend by operation of law a license issued under this chapter if any of the following occurs:
- 1. The licensed entity is dissolved. The dissolution of the licensed entity includes the death of a sole owner, a change to the partnership by either adding or removing a partner, the revocation or dissolution of corporate authority or the dissolution of a limited liability company or limited liability partnership.
- 2. The licensed entity does not have authority to do business in this state.
- 3. The license is obtained or renewed with an insufficient funds check. The license remains suspended until the registrar receives a certified check, a money order or cash as payment for the license fees and assessments.

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43 44 Sec. 3. Section 32-1132, Arizona Revised Statutes, is amended to read: 32-1132. Residential contractors' recovery fund

The residential contractors' recovery fund is established, to be administered by the registrar, from which any person injured by an act, representation, transaction or conduct of a residential contractor LICENSED PURSUANT TO THIS CHAPTER that is in violation of this chapter or the rules adopted pursuant to this chapter may be awarded in the county where the violation occurred an amount of not more than thirty thousand dollars for damages sustained by the act, representation, transaction or conduct. award from the fund is limited to the actual damages suffered by the claimant as a direct result of the contractor's violation but shall not exceed an amount necessary to complete or repair a residential structure or appurtenance within residential property lines. If the claimant has paid a deposit or down payment and no actual work is performed or materials are delivered, the award of actual damages shall not exceed the exact dollar amount of the deposit or down payment plus interest at the rate of ten per cent a year from the date the deposit or down payment is made or not more than thirty thousand dollars, whichever is less. Interest shall not be paid from the fund on any other awards under this chapter unless ordered by a court of competent jurisdiction. An award from the fund shall not be available to persons injured by an act, representation, transaction or conduct of a residential contractor WHO WAS NOT LICENSED PURSUANT TO THIS CHAPTER OR whose license was in an inactive status, expired, cancelled, revoked or, suspended OR NOT ISSUED at the time of the contract. No more than the maximum individual award from the fund shall be made on any individual residence or to any injured person. Notwithstanding any other provision of law, monies in the residential contractors' recovery fund shall not be directly awarded for attorney fees or costs except in contested cases appealed to the superior court.

B. Except as provided in section 32-1152, subsection C, every person making application for a contractor's license or for renewal of a contractor's license to engage in residential contracting shall pay an assessment of not more than six hundred dollars during the biennial license period for deposit in the fund. In the event that the registrar does not issue the license, this assessment shall be returned to the applicant.

Sec. 4. Section 32-1134, Arizona Revised Statutes, is amended to read: 32-1134. Powers and duties of registrar

A. The registrar shall:

1. ESTABLISH ASSESSMENTS AND maintain the fund BALANCE at a minimum level of two hundred thousand dollars SUFFICIENT TO PAY OPERATING COSTS AND ANTICIPATED CLAIMS USING THE CASH BASIS OF ACCOUNTING.

2. Fix assessments basing such assessments on an actuarial projection of anticipated claims and an anticipated annual inflation rate of ten per cent.

- 3. Establish claim reserves based on the incurral date of claims and an earned basis of income.
- 4. 2. Cause an examination of the fund to be made every three years BY AN INDEPENDENT CERTIFIED PUBLIC ACCOUNTANT.
- 5. 3. File with the department of insurance an annual statement of the condition of the fund, prepared in accordance with generally accepted accounting principles and showing claim reserves.
- 6. 4. Employ accountants and attorneys from monies in the fund, but not to exceed ten thousand dollars in any fiscal year, that are necessary for the performance of the duties prescribed in this section.
- 7. 5. Employ or contract with individuals and procure equipment and operational support, to be paid from or purchased with monies in the fund, but not to exceed ten per cent of the fund in any fiscal year as may be necessary to monitor, process or oppose claims filed by injured persons which may result in collection from the recovery fund.
- B. Notwithstanding section 32-1135, the registrar may expend interest monies from the fund to increase public awareness of the fund. This expenditure shall not exceed fifty thousand dollars in any fiscal year.
- Sec. 5. Section 32-1134.01, Arizona Revised Statutes, is amended to read:

32-1134.01. Additional payments to fund

If at any time the balance remaining in the residential contractors' recovery fund is less than two hundred thousand dollars TWO MILLION DOLLARS, every residential contractor who paid into the fund pursuant to section 32-1132 shall MAY be reassessed in an amount determined by the registrar pursuant to section 32-1134 and shall make the required payment into the fund. The registrar shall suspend a residential contractor's license for failure to make the required payment until the amount owed is paid in full.

Sec. 6. Section 32-1155, Arizona Revised Statutes, is amended to read: 32-1155. <u>Filing of complaint; resolution of complaint; service</u> of notice; failure to answer

A. Upon the filing of a written complaint with the registrar charging a licensee with the commission, within two years prior to the date of filing the complaint, of an act which THAT is cause for suspension or revocation of a license, the registrar after investigation may issue a citation or upon written request of the complainant may issue a citation directing the licensee, within ten days after service of the citation upon him THE LICENSEE, to appear by filing with the registrar his THE LICENSEE'S written answer to the CITATION AND complaint showing cause, if any, why his THE LICENSEE'S license should not be suspended or revoked. Service of citation upon the licensee shall be fully effected BY PERSONAL SERVICE OR by mailing a true copy thereof, together with a true copy of the complaint, by registered mail in a sealed envelope with postage prepaid and addressed to the licensee at his THE LICENSEE'S latest address of record in the

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9 10 registrar's office. Service of the citation AND COMPLAINT shall be complete at the time of the PERSONAL SERVICE OR FIVE DAYS AFTER deposit in the mail.

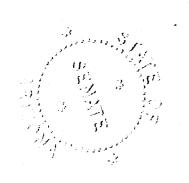
8. Failure of the licensee to answer WITHIN TEN DAYS AFTER SERVICE shall be deemed an admission by him THE LICENSEE of his THE LICENSEE'S commission of the act or acts charged in the complaint and thereupon the registrar may forthwith THEN suspend or revoke his THE LICENSEE'S license.

Sec. 7. Emergency

This act is an emergency measure that is necessary to preserve the public peace, health or safety and is operative immediately as provided by law.

APPROVED BY THE GOVERNOR MAY 5, 2003.

FILED IN THE OFFICE OF THE SECRETARY OF STATE MAY 5, 2003.



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Speaker of the House
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